

Fig. 1

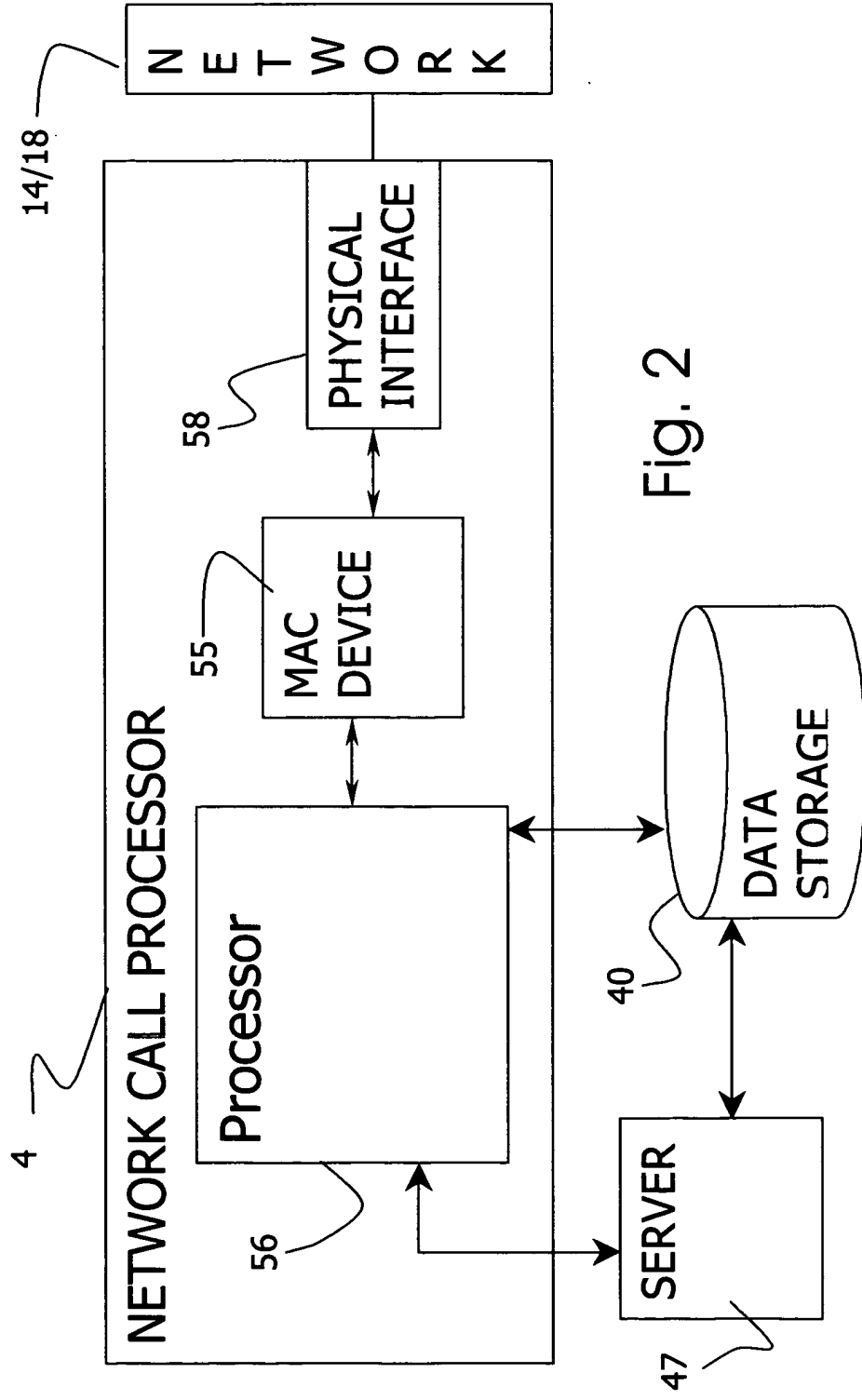


Fig. 2



ESTABLISH NETWORK WITH CONTROL PROCESSOR MONITORING SYSTEMS, STATES AND THE STATUS OF CONNECTED DEVICES

RECEIVE PACKETS INDICATING SYSTEM FAULT, STATE CHANGE, STATUS CHANGE OR STATE/STATUS OUTSIDE OR EXCEEDING A DEFINED THRESHOLD OR DEFINED CRITERIA

ACCESS VOICE DATA (PROMPT) ASSOCIATED WITH CRITERIA, ERROR, STATUS, STATE OR THRESHOLD FROM DATA STORAGE

ACCESS CONTACT TELEPHONE DATA FOR THE CRITERIA, ETC AND SEND PROMPT TO 1<sup>st</sup> (OR ONLY) CONTACT AND CHANGE TO ALERT STATE WAITING FOR RESPONSE (AND OPTIONALLY SET TIMER)

HAS RESPONSE BEEN RECEIVED WITHIN TIME?

YES

END PROCESS

NO

ACCESS CONTACT TELEPHONE DATA FOR THE CRITERIA, ETC AND SEND PROMPT TO NEXT CONTACT (IF ANY) AND CHANGE TO ALERT STATE AWAITING RESPONSE (AND OPTIONALLY SET TIMER)

Fig.4

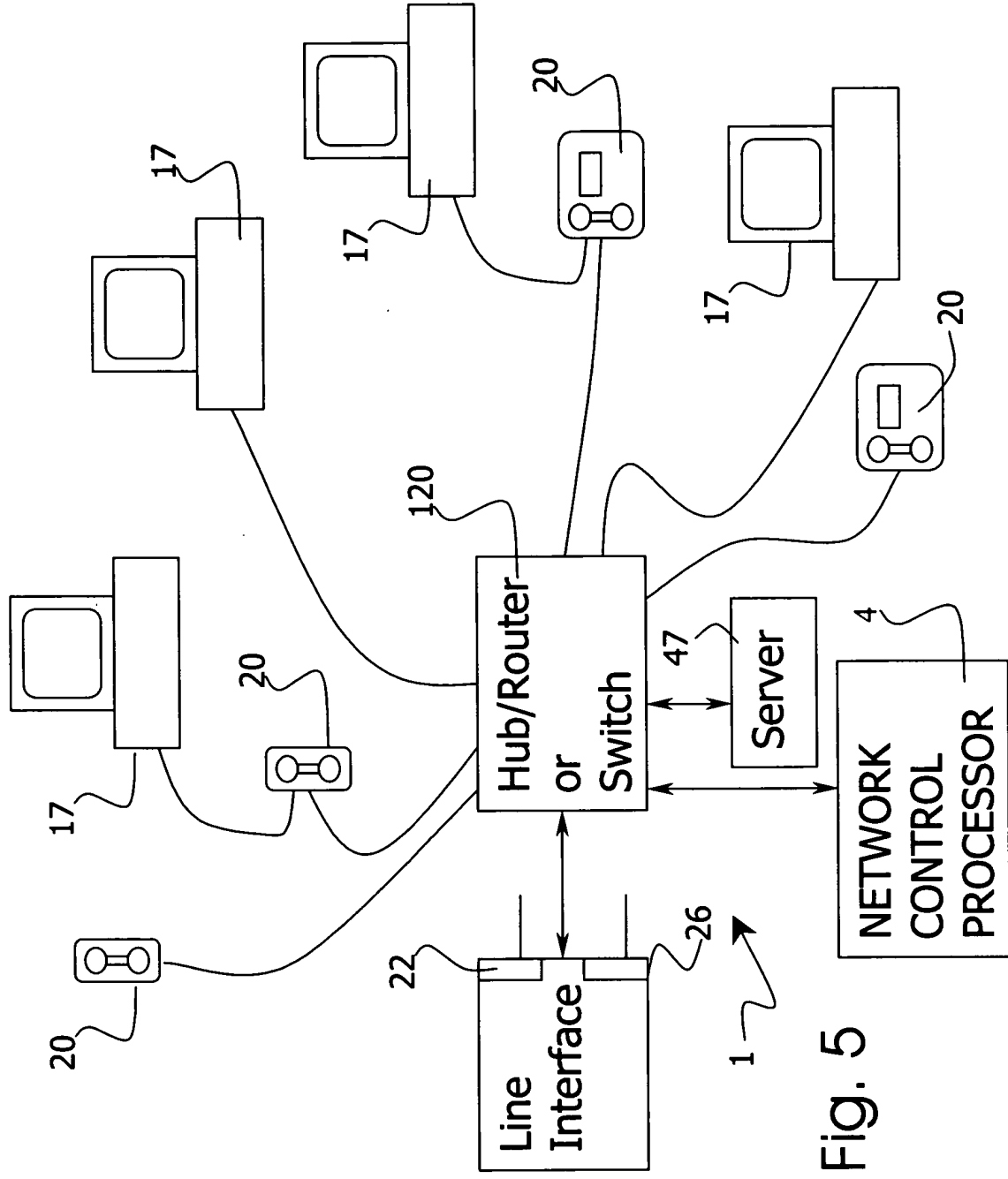


Fig. 5